

**YEARS**

**OF SERVICE  
EXCELLENCE**

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## An Indian Leader in Integrated Facility Management Services

Tenon Facility Management (FM) is India's leading integrated Facility Management company with a strong foothold in India & UK. A part of the INR 1800+ Crore Group, Tenon FM was inceptioned in the year 2008 with a motto of offering "Services That Fit". Offering an extensive range of facilities management and business support services, we serve 1200+ customers belonging to diverse industries, including IT/ITes, Telecom, Retail & E-commerce, and Healthcare, Education, and Banking & Finance all across the world. All our Integrated Facility Management Services and Property Management Services are ISO 14001:2005 (EMS) and ISO 45001:2008 (OHSMS) certified.

In India, our national operations footprint spans across 4000 tier 1, 2, and 3 cities and 15000+ locations with a diversified client portfolio. Our intuitive model of "Self-Performance" which is founded on four principles: Accountability, Ownership, Value and Retention is the hallmark of the quality of our services. Being a "One Stop Shop Single Window Solution", our in-house model is cost-effective as it minimizes and curtails the different layers of management fee to essential level as compared to other IFM Companies.



In India, Tenon has been rated independently by KPMG, EY & Deloitte as amongst the top 4 service providers and recognized by PWC as "100 Greatest Brands in Asia". What sets Tenon apart is the ability to create efficiencies for the clients in different, innovative and ground breaking ways. The process starts with the analysis of the business needs. With an experienced management team exposed to working in and delivering services to multinational corporations, you can rest assured of the best service standards.

## Our Business Process

The four pillars of our efficient business process cut down on extra management layers



### Integration

Offering a seamless platform for fully integrated services



### Technology

Collaborating, innovating and refining our services for 100% customer satisfaction



### Quality

Developing and implementing high quality standard processes, procedures, & reporting



### Sustainability

Supporting sustainable facilities which conform to global trends in environmental sustainability

## Our Services

A firm believer of the maxim “No one size fits all” and a follower to the philosophy, we offer 60+ service lines tailored to the specific needs of more than 1200+ clients in India and UK. We are an ideal service partner to our customers, covering the back of their core business through customized soft services, support services, and engineering services.



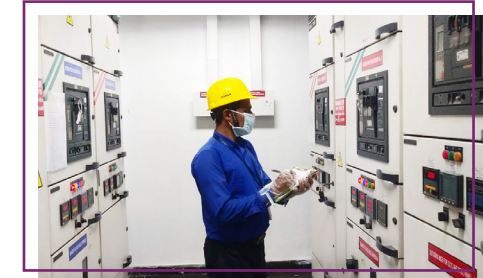
### Soft Services

- ✦ Housekeeping
- ✦ Front Office
- ✦ Ground Transportation
- ✦ Pest Control
- ✦ Landscaping
- ✦ Stores & Inventory Management
- ✦ One Time Project Cleaning



### Facilities Support Services

- ✦ Account Payables Management
- ✦ MIS Reporting
- ✦ Payroll Management
- ✦ Statutory Compliance
- ✦ Mailroom Management
- ✦ Procurement
- ✦ Space & Planning
- ✦ Ground Transportation



### Engineering Services

- ✦ Critical Systems Management
- ✦ HVAC & Electrical Services
- ✦ Fire System
- ✦ Project Management
- ✦ AMC Management
- ✦ Utilities Management
- ✦ Energy Audit
- ✦ Mechanical & Electrical Consultancy



## Tenon Prime- Express Cleaning Services

- ✦ Carpet & Upholstery Dry Cleaning
- ✦ Chair Shampooing, Polishing & Dry Cleaning
- ✦ Sofa Shampooing, Polishing & Dry Cleaning
- ✦ Floor Scrubbing & Polishing
- ✦ Washroom Deep Cleaning
- ✦ Cafeteria Deep Cleaning
- ✦ Car Interior Dry Cleaning & Seats Polishing

**SOCIALIZE WITH US:**



Tenongroup



TenonWorld



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Tenon Group

## Our USP

- No Outsourcing
- Proprietary IT Platform
- ISO and OHSAS Certified
- Self-Performance
- Quality Control & Regular Checks
- Cost Efficient – High Quality Management Services

## Company Strength

- Financially Stable – Rated by Crisil
- Amongst Top 3 IFM Companies in India
- Non-Unionized & Zero Litigation
- 100% Statutory Compliant
- Distributed/ Multi Location Model
- 25 Years of Proven Service Track Record

## Integrated Services

- Single Window – Delivery Accountability
- Optimized Solutions (Man & Machine)
- Wide Range & Reach of Service Delivery
- Value Added Services



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